

# We Inspire Hope



Greater Manchester  
Mental Health  
NHS Foundation Trust

**Which means:**

**Having a positive outlook on the future ahead**  
**Celebrating achievements, no matter how small**  
**Staying resilient and optimistic**  
**Enabling people to reach their full potential**  
**Being a positive role model**



Improving Lives

**NHS**  
**Greater Manchester**  
**Mental Health**  
**NHS Foundation Trust**

- Empowering service users to make informed choices
- Working together to provide seamless services
- Lending a hand to a colleague who needs it
- Setting and maintaining high standards
- Supporting each other to recognise our strengths



## Improving Lives

# We Are Caring and Compassionate



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**Which means:**

**Showing empathy and understanding to all  
Treating service users, their families and each  
other with kindness**

**Doing the little things that make a difference  
Taking time to engage, support, listen and act  
Putting ourselves in your shoes**



Improving Lives

# We Value and Respect



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**Which means:**

**Seeing the individual in everyone**

**Valuing individuality and diversity**

**Respecting different people's needs, aspirations and priorities**

**Being considerate and respecting each other**

**Challenging behaviour that does not fit with our values**



Improving Lives

# We Are Open and Honest



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Mental Health  
NHS Foundation Trust

**Which means:**

**Acting with integrity and honesty**

**Apologising if we are wrong or if we let you down**

**Continually learning to improve**

**Doing what we say we will do**

**Building a trusting relationship**



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