

Continuous improvement of care

Listen to patients and focus on what they want

Deliver services that are accessible

and simple to use

Encourage innovation and research

Deliver high standards in all aspects

of our work

Train and develop our staff to maintain a highly

skilled workforce

Quality

Humanity

Put patients first and maintain privacy and dignity at all time. Be courteous and respectful Communicate openly and honestly
Be fair and consistent

Pride

Work together, respectfully and professionally, in the interest of the patient Always go the extra mile

Have pride in the heritage of QVH and build the QVH of the future

