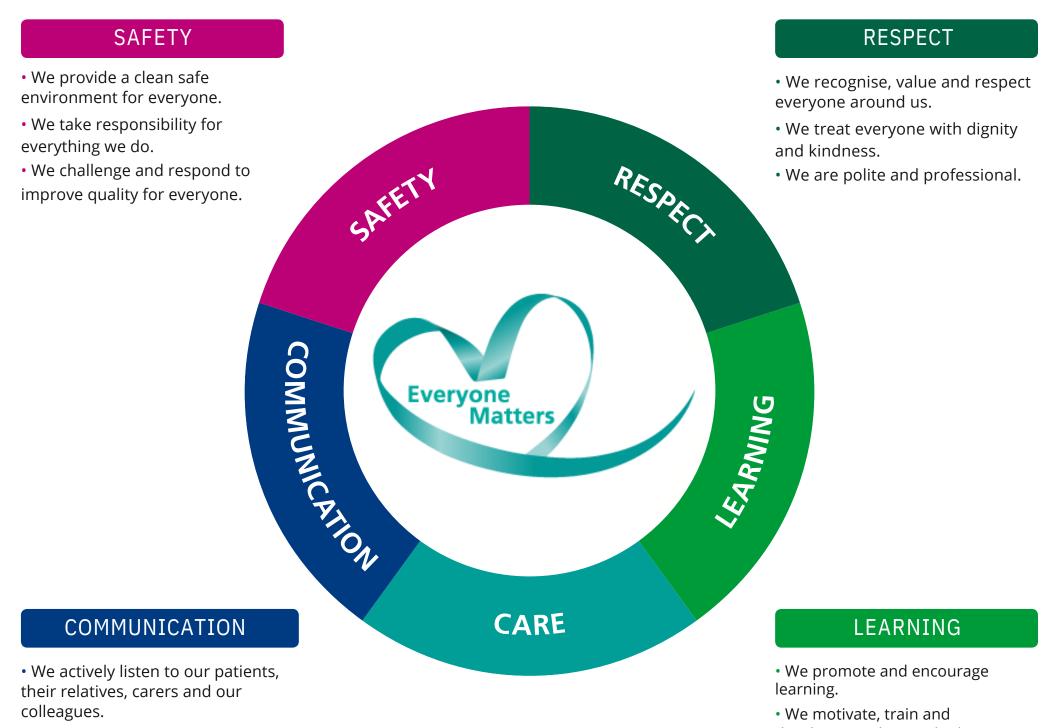


Everyone Matters Our values and behaviours



• We are honest and open.

• We encourage and welcome feedback.

CARE

- We are caring and compassionate.
- We offer comfort and show support and understanding.
- We involve patients and their relatives in their care.
- We care about our staff and their welfare.
- We respect privacy and confidentiality at all times.

develop ourselves and others.

• We recognise and celebrate achievements.

• We learn and develop from incidents, complaints and compliments received.