

## **Welcome from Louise Shepherd CBE, Chief Executive**

As a leader in child healthcare and research, Alder Hey Children's NHS Foundation Trust provides care for more than 275,000 children and young people each year, making us one of the biggest and busiest children's hospitals in Europe. This care is delivered not only on our main site in Liverpool, but in patients' homes and communities, and at other hospitals across the North of England.

Our state-of-the-art hospital, on our main site in Liverpool, opened in October 2015. It sets a new benchmark within the NHS and has won many prestigious industry awards. Buildings, however, are only as good as what happens inside them.

Our highly professional, skilled staff include some of the best clinicians in their field in the world. This expertise is combined with a care and compassion, evident in all of our staff, that our patients and families tell us is unique. This dedication and passion for putting our patients at the heart of everything we do has helped us to achieve a rating from the Care Quality Commission (CQC) - England's independent regulator of health and social care - of 'Good' overall and 'Outstanding' in the category of 'Caring'. This is something that we're proud of, but it's something that wouldn't have been possible without our staff.