

Senior Imaging Support Worker: Personal Specification

	Essential	Desirable	Method of Assessment
Qualifications	<ul style="list-style-type: none"> English and Maths at GCSE level or equivalent (Grade C or Level 4 and above). NVQ Level 3 – Health Award or equivalent experience. CARE certificate or to complete within 2 years of appointment to the post. 	<ul style="list-style-type: none"> First Aid Award 	Application form Verification of qualifications Interview
Experience	<ul style="list-style-type: none"> Experience of working with the public. Evidence of continuing development. Evidence of working independently or as part of a team. 	<ul style="list-style-type: none"> Experience of working in the NHS, ideally within a Radiology department. Clerical training or experience. Experience of IV cannulation. 	Application Form Interview
Knowledge	<ul style="list-style-type: none"> Excellent written and verbal communication skills. Excellent organisational skills with meticulous attention to detail Excellent customer care practice, being polite, sympathetic, patient and diplomatic Understanding of patient confidentiality Ability to learn new skills quickly and accurately Ability to understand and use basic computer systems and software i.e word; excel 	<ul style="list-style-type: none"> Knowledge of CRIS and PACS systems. Knowledge of Aseptic non-touch technique (ANTT). Knowledge of Infection prevention and control (IPC) 	Application Form Interview

<p>Skills</p>	<ul style="list-style-type: none"> • Problem solving skills. • Ability to comprehend and work within the Trust’s policies of data protection • Ability to establish good working relationships. • Ability to command confidence in other hospital personnel. • Ability to support others. • Negotiation and conflict resolution skills. • Ability to analyse activity and outcome data accurately and objectively. • Ability to prepare reports clearly and logically to answer queries regarding service delivery, • Excellent written and verbal communication skills. • Computer literate. • Ability to work alone or as part of a team. • Evidence of ability to prioritise workload and remain calm and effective. • Ability to work in diverse job role. • Ability to be flexible in job role. • Able to rapidly assess and respond to patient personality 		

<p>Personal Qualities</p>	<ul style="list-style-type: none"> • Reliable work record i.e. sickness and absence • Clear vision and understanding of the role and commitment to the team and department. • Ability to respond and adapt to constructive feedback and deliver the same where appropriate. • Team work and ability to develop strong collaborative working relationships within different teams and relevant administrative, clinical and management staff • Ability to work without direct supervision • Reliability – good time keeping 		
<p>Other</p>	<ul style="list-style-type: none"> • Ability to work flexibly including weekends and evenings. 	<ul style="list-style-type: none"> • Ability to skill a second language. 	<p>Application Form</p> <p>Interview</p> <p>References</p>