

## Senior Imaging Support Worker: Personal Specification

	Essential	Desirable	Method of Assessment
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>English and Maths at GCSE level or equivalent (Grade C or Level 4 and above).</li> <li>NVQ Level 3 – Health Award or equivalent experience.</li> <li>CARE certificate or to complete within 2 years of appointment to the post.</li> </ul>	<ul style="list-style-type: none"> <li>First Aid Award</li> </ul>	<p>Application form</p> <p>Verification of qualifications</p> <p>Interview</p>
<b>Experience</b>	<ul style="list-style-type: none"> <li>Experience of working with the public.</li> <li>Evidence of continuing development.</li> <li>Evidence of working independently or as part of a team.</li> </ul>	<ul style="list-style-type: none"> <li>Experience of working in the NHS, ideally within a Radiology department.</li> <li>Clerical training or experience.</li> <li>Experience of IV cannulation.</li> </ul>	<p>Application Form</p> <p>Interview</p>
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>Excellent written and verbal communication skills.</li> <li>Excellent organisational skills with meticulous attention to detail</li> <li>Excellent customer care practice, being polite, sympathetic, patient and diplomatic</li> <li>Understanding of patient confidentiality</li> <li>Ability to learn new skills quickly and accurately</li> <li>Ability to understand and use basic computer systems and software i.e word; excel</li> </ul>	<ul style="list-style-type: none"> <li>Knowledge of CRIS and PACS systems.</li> <li>Knowledge of Aseptic non-touch technique (ANTT).</li> <li>Knowledge of Infection prevention and control (IPC)</li> </ul>	<p>Application Form</p> <p>Interview</p>

Skills	<ul style="list-style-type: none"> <li>• Problem solving skills.</li> <li>• Ability to comprehend and work within the Trust's policies of data protection</li> <li>• Ability to establish good working relationships.</li> <li>• Ability to command confidence in other hospital personnel.</li> <li>• Ability to support others.</li> <li>• Negotiation and conflict resolution skills.</li> <li>• Ability to analyse activity and outcome data accurately and objectively.</li> <li>• Ability to prepare reports clearly and logically to answer queries regarding service delivery,</li> <li>• Excellent written and verbal communication skills.</li> <li>• Computer literate.</li> <li>• Ability to work alone or as part of a team.</li> <li>• Evidence of ability to prioritise workload and remain calm and effective.</li> <li>• Ability to work in diverse job role.</li> <li>• Ability to be flexible in job role.</li> <li>• Able to rapidly assess and respond to patient personality</li> </ul>		

<b>Personal Qualities</b>	<ul style="list-style-type: none"> <li>• Reliable work record i.e. sickness and absence</li> <li>• Clear vision and understanding of the role and commitment to the team and department.</li> <li>• Ability to respond and adapt to constructive feedback and deliver the same where appropriate.</li> <li>• Team work and ability to develop strong collaborative working relationships within different teams and relevant administrative, clinical and management staff</li> <li>• Ability to work without direct supervision</li> <li>• Reliability – good time keeping</li> </ul>		
<b>Other</b>	<ul style="list-style-type: none"> <li>• Ability to work flexibly including weekends and evenings.</li> </ul>	<ul style="list-style-type: none"> <li>• Ability to skill a second language.</li> </ul>	Application Form  Interview  References