

PERSONNEL SPECIFICATION - DOMESTIC ASSISTANT

CRITERIA	ESSENTIAL	DESIRABLE	EVIDENCE
Education	<ul style="list-style-type: none"> General Education. 	<ul style="list-style-type: none"> NVQ 1 in Cleaning Building & Interiors. 	<ul style="list-style-type: none"> Application Form/Certificates.
Knowledge	Ability to work safely at all times	<ul style="list-style-type: none"> Previous experience in Domestic Services. Previous experience in dealing with the public. 	<ul style="list-style-type: none"> Application form/Interview.
Skills	<ul style="list-style-type: none"> Ability to communicate with other staff, Trust employees and patients. Ability to accept and prioritise instructions Ability to work as part of a team. Ability to adhere to standards and procedures. Good customer skills Basic literacy 	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> Application form/Interview.
Attitude	<ul style="list-style-type: none"> Flexible approach to working hours and shift patterns. Friendly approachable disposition. High standards of personal Hygiene <p>Ability to deal with clinical waste, smells, bodily excretions/fluids and dirt</p>	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> Application form/Interview/references