

## **PERSON SPECIFICATION**

## CSTD, Logistics & Failsafe Co-ordinator

Attributes	Essential Qualities	Desirable Qualities	Assessment Method
Qualifications	Good Standard of Secondary Education to GCSE Level, or equivalent including English	<ul> <li>RSA III Typing</li> <li>Shorthand qualification</li> <li>AMSPA qualification</li> <li>ECDL or equivalent</li> <li>NVQ level 3 or equivalent qualification</li> </ul>	Application Form Certificates Interview
Knowledge and Experience	<ul> <li>Knowledge of NHSCSP procedures</li> <li>Competence in core administrative practices.</li> <li>Understanding of confidentiality requirements</li> <li>Ability to deal with queries efficiently and effectively.</li> <li>Demonstrable experience of working in an NHS clinical/clerical/administrative role</li> </ul>	<ul> <li>Experience of taking and typing minutes.</li> <li>An understanding of medical terminology</li> <li>Experience of accessing information from databases</li> <li>Proficiency in Microsoft Office Word, Excel, and Access</li> <li>Experience of developing and maintaining administrative systems</li> </ul>	Application Form Interview
Skills / Abilities	<ul> <li>Able to communicate effectively with a wide range of professionals and service users via telephone, email and face to face.</li> <li>Excellent keyboard skills.</li> </ul>		Application Form Interview



	<ul> <li>Able to work on own initiative</li> <li>Able to prioritise workload and to adapt effectively to changing priorities and to meet deadlines</li> <li>Ability to work alone and as part of a team</li> <li>Demonstrates a sensitive and caring approach to role.</li> <li>Excellent organisational skills</li> <li>Able to work to SOP's and Trust policies and procedures</li> </ul>	
Personal Attributes	<ul> <li>Reliable, self-motivated and conscientious approach to work.</li> <li>Demonstrates excellent attention to detail.</li> <li>Able to remain calm and objective and work well under pressure</li> <li>Adopts a proactive and flexible attitude to work.</li> <li>Is willing to undergo further training and development.</li> </ul>	Application Form Interview