

Job Description

Job Title	Clinical Support Worker
Department	As advertised
Division	As advertised
Band	Band 2
Reporting To	Staff Nurse
Job Reference	J2786

▪ Role

To assist Registered Nurses and other members of the multidisciplinary team in implementing patients' care plan. Also undertake some clerical and domestic duties to ensure a safe environment.

▪ Key Responsibilities

- Provides personal care to patients e.g. Bathing, toileting, feeding and care of the dying
- Works in accordance to Trust policies and procedures
- Demonstrates own duties to new starters and others as appropriate
- Observes patients and reports any changes to a Registered Nurse
- Perform basic observation process by using automated device for temperature, blood pressure, pulse, oxygen saturations and respiratory
- Take basic patient measurements eg height and weight

▪ Duties and Key Tasks

- Assist the Registered Nurse in administering direct patient care
- Communicate clearly with patients, carers, relatives and all members of the multidisciplinary team
- Communication with patients including discussion on patient comfort and safety and recording of communications on Wirral Millennium
- Prioritising own workload
- Inform qualified staff of changes in patients' condition or observations
- Escort and chaperone patients as appropriate
- Communicate with patients/carers taking into consideration the needs of the individual
- Undertake some clerical duties such as filing
- Undertake ordering of supplies, within agreed stock levels, ensuring stored correctly
- Ensure availability, cleanliness and maintenance of equipment
- Assist in the safe handling of patients valuables and property
- Adhere to Wirral Hospital objectives, policies, protocols and guidelines
- Report any concerns or anxieties that patients disclose to the appropriate health care professional in charge of patient care
- Participate in ward safety huddles and raise concerns as required
- Actively participate in maintaining patient comfort and support patients to change position to maintain healthy skin integrity

▪ Duties and Key Tasks

- Document when appropriate, position changes within Wirral Millennium and inform nurse in charge of any patient discomfort in a timely manner
- Use Trust processes (SBAR handover and Nutritional Board) to identify patients that can safely drink fluids
- Encourage patients that can drink to take regular fluids across the day as per their care plan
- Enter fluids consumed by patients on Wirral Millennium and report patients that aren't drinking to the nurse in charge of their care

▪ Extra Factual Information

[Click here to insert additional information for the job role](#)

Person Specification

Qualifications, Specific Experience & Training	Essential	Desirable	Measure
<ul style="list-style-type: none"> Level 2 in Care (or appropriate experience and commit to undertaking and completing within 18 months of commencement) 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Completed Care Certificate 	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Application Form
<ul style="list-style-type: none"> If the Care Certificate is not held, this must be completed on commencement in role. 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Interview
<ul style="list-style-type: none"> Undertake all Mandatory training 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Completed clinical competencies for clinical tasks and procedures as appropriate 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Experience working in a clinical environment 	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Experience working in the NHS 	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Application Form

Knowledge and Skills	Essential	Desirable	Measure
<ul style="list-style-type: none"> Proven problem solving skills 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Excellent communication skills, both written and verbal 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Interview

Personal Attributes	Essential	Desirable	Measure
<ul style="list-style-type: none"> Understand when to seek support and advice 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Interview
<ul style="list-style-type: none"> Aware of personal and professional limitations 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Interview
<ul style="list-style-type: none"> Ability to perform when under pressure 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form
<ul style="list-style-type: none"> Polite, friendly, approachable and self-motivated 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Application Form

Organisation Chart

