

Person Specification

Job Title	Housekeeping Assistant		
AfC Band	Band 2	Job Code	

Method of Assessment: 'A' Application Form 'C' Certificate 'I' Interview 'R' Reference 'T' Test/Presentation

Person Specification		Essential	Desirable	Assessment
Qualifications				
1	Basic numeracy and literacy	✓		A
2	NVQ level 2 Cleaning and Building Interiors		✓	A
3	Food Safety Awareness level 1		✓	A
Knowledge & Experience				
1	Understanding of cleaning and hygiene principles	✓		A/I
2	Large scale or Health Care domestic work		✓	A/I
3	Basic computer skills		✓	A
Skills				
1	Understanding/Experience of Customer Care	✓		A/I
2	Understanding/Experience of Team Working	✓		A/I
3	Ability to instruct other less qualified staff		✓	A/I
4	Ability to use mechanical/ electrical cleaning aids	✓		A/I
5	Awareness of Buildings Security		✓	I
Physical Effort				
1	Physically demanding role including use of machinery and other cleaning equipment such as buckets of water.	✓		
Mental Effort				
1	Ability to carry out varied workloads with varying demands.	✓		
Emotional Effort				
1	Able to empathise with patients and staff	✓		
Working Conditions				
1	Experience of Lone working		✓	
2	Experience of/ability to working at height using ladder		✓	
3	Ability to work varied shift patterns/experience of working varied shift patterns.	✓		