

Candidate Information Pack



Message from Ben Travis, Chief Executive

Thank you for your interest in working at Lewisham and Greenwich NHS Trust and for taking the time to read this information pack. You will be joining the organisation at an important time. We are proud of how our staff met the demands of the Covid-19 pandemic, and we are working hard to reduce waiting lists for planned care.

As an organisation, we've made significant improvements for patients and staff. Our most recent full Care Quality Commission (CQC) inspection (in February 2020, found improvements across the organisation and gave us an improved rating of "Good" in the Well-Led and Effective domains, in addition to the rating of "Good" that we had already achieved in the Caring domain.

We've laid the foundations to achieve more transformational change through our clinical strategy, "Caring for our local communities". Our priority is to be a community focused provider of consistently high-quality local and acute care. We are working with our partners to play a more active role in contributing to the vitality of local communities and in reducing inequalities.

Our staff culture change programme has been key to the Trust's improvement journey, as we've stabilised our workforce by reducing vacancy rates and improving staff retention.

As a local employer and anchor institution we work closely with our community to recruit locally and we welcome applications from the widest variety of people to ensure our workforce is reflective of the local communities we serve. We encourage all suitable candidates to apply including if you are Black, Asian or other ethnic minorities, live with a disability (visible or not) or are LGBT+. We have a number of active staff networks including Disability, LGBT+, Multicultural Inclusion and Women's staff networks to bring staff together and celebrate diversity across our whole workforce.

I am very proud to work for Lewisham and Greenwich NHS Trust and I hope you are excited by the opportunity to join us.

Ben Travis
Chief Executive

A handwritten signature in black ink, appearing to read 'Ben Travis', with a long horizontal flourish extending to the right.

Our vision is

To be exceptional. In the quality of our patient care; our support for colleagues; and in the difference we make through our partnerships and in our communities.



To achieve that, we value...

Respect, Compassion and Inclusion

We treat all our patients, colleagues, partners and communities with respect, kindness and compassion. We are inclusive and celebrate diversity in our workplaces, partnerships and communities.



Being accountable
over staying
comfortable



Listening
over always
knowing best



**Succeeding
together**
over achieving alone

JOB DESCRIPTION

Post Title:	Staff Nurse (NNU)
Grade:	Band 5
Hours:	37.5/150 hours per 4 week rota
Directorate:	Children & Young People's Services
Reports to:	Sister
Responsible to:	Matron NNU
Accountable to:	Head of Nursing
Liases with:	Multidisciplinary Team

Job Summary

- To work within both the nursing and multi disciplinary team to provide evidence based, holistic and family centred care to neonates from admission to discharge.
- To be responsible for the assessment, planning, implementation and evaluation of nursing care within the neonatal unit.
- To participate in the teaching and supervision of junior staff and student nurses as required.
- To be a safe and effective practitioner able to provide patients and parents/carers with high quality nursing care.

DUTIES and RESPONSIBILITIES

Clinical

- To work as a member of the team providing skilled, evidence based nursing care to the babies and their families.

- To adhere to NMC Code of Professional Conduct at all times.
- To communicate effectively with parents, relatives and all members of the multi-disciplinary team, whilst maintaining confidentiality.
- To work in partnership with families encouraging and supporting their involvement in the care required. Participate in supervising and demonstrating practical skills, communicating those skills at all levels, to families and other team members. Help to prepare the family for discharge.
- To respond to the psychological, social and emotional needs of the parents, specifically in relation to their baby being on the neonatal unit, responding to the stress caused by this.
- To develop competency and safe maintenance of all medical devices within the sphere of responsibility.
- To promote the well being of neonates, children and young people and safeguarding them from actual or potential harm and as necessary report concerns under the Trust safeguarding/child protection policies and in accordance with the Children Act 2004, Working Together to Safeguard Children (2006).
- To ensure contemporaneous record keeping at all times and in line with the Trust and NMC policies on documentation.
- To be an active member of the ward team contributing ideas to improve/maintain efficiency within the area and utilise resources effectively.
- To be familiar with national and agreed Division/Trust policies and procedures and will apply them in her/his practice.
- To report any accidents/untoward incidents/unsafe practices involving neonates/carers and/or staff to the Sister/Matron /Head of Children's Nursing in line with Trust policy.
- To participate and contribute to meetings relevant to their role and practice area.
- To practice family centred care in conjunction with National Service Framework and Clinical Governance.
- To rotate to other departments within the speciality as required or as identified as a personal development need in the joint development review process under KSF.

Education

- To act as a practice supervisor for student nurses, under the supervision of more senior colleagues. Helping to develop and support students throughout their placements. To contribute to the ongoing development and evaluation of the Unit's learning environment.
- To be responsible for your own professional development including the Scope of Professional Practice and participate in Personal Development Review (PDR).
- To actively participate in the Unit teaching programme through demonstration and direct supervision.
- To participate in the education of the family regarding aspects of care and promotion of health and the prevention of illness.

- To attend and participate in the in-service multidisciplinary teaching program as well as the Trust's Mandatory training.
- To demonstrate competency in basic life-support for neonates.
- To consider the opportunities to expand your role by demonstrating competency at intravenous administration.
- To demonstrate basic competency in Internet Technology (IT).
- To keep updated on current research and clinical developments.

Management

- To act as an effective role model to staff, students and families at all times promoting and maintaining a professional appearance and manner at all times in accordance with Trust policy.
- To organise own workload for allocated babies to ensure that the needs of the baby and family are met.
- To initiate and co-ordinate effective admission/discharge planning, liaising with the multi-disciplinary team, other departments and community services as necessary.
- To keep the Unit Sister/Nurse-in-Charge informed of any changes in condition of the babies under your care.

This job description is not intended to be a complete list of key areas but indicates the main aims. It may be amended at a future time after discussion and should be reviewed as part of the Training and Development Review Process.

Produced by: Jenni Jagodzinski, Julia Croft, L&G Neonatal Matrons
Date: September 2013. Reviewed November 2017

General Information

Why Join Us?

Learning and development opportunities to enable you reach your potential

We support staff to pursue formal education, conduct research and take part in courses, seminars and training programmes – including giving study leave. Wherever you are in your career, we offer opportunities for continuing professional development (CPD). We will support your personal development with access to appropriate training for your job and the support to succeed. We have a number of leadership development programmes to support you as you progress, alongside cross-specialty and cross-profession clinical education.

Feel supported by a positive culture

Our leadership team ensure they are accessible, you can expect leadership and the chance to do your best in an open, respectful working environment supported by a shared set of values.

Our people are our greatest asset. When we feel supported and happy at work, this positivity reaches those very people we are here for, the patients. Engaged employees perform at their best and our Equality, Diversity & Inclusion (EDI) initiatives contribute to cultivate a culture of engagement. We have four staff networks, a corporate EDI Team and a suite of programmes and events which aim to insert the 5 aspirations:

1. Improving representation at senior levels of staff with disabilities, from black, Asian, and ethnic minorities background, identify as LGBTQ+ and women, through improved recruitment and leadership development
2. Widening access (anchor institution) and employability
3. Improving the experience of staff with disability
4. Improving the EDI literacy and confidence of trust staff through training and development
5. Making equalities mainstream

Recognition and career progression

We value our staff and recognise the unique contributions they make to their patients and colleagues with our Staff Awards recognition scheme and annual awards ceremony. We encourage patients, members of the public, visitors, carers as well as colleagues to nominate our staff when they go the extra mile and celebrate the dedication of long-serving staff. Every year you'll have a personal development review where you'll identify objectives and development needs for the next year. Together you and your manager will establish a plan to help you fast-forward your career and gain the experience and skill you need to progress to the next level.

Access excellent benefits and enjoy your social life

At the start of your employment, you will join the NHS pension scheme – one of the most generous schemes in the UK. We will provide support and opportunities for you to maintain your health, well-being and safety. As a Trust employee, you will also be able to access well-being initiatives including Zumba and meditation classes, from on-site accommodation and employee travel. We offer you a good working environment with flexible working opportunities, consistent with the needs of patients and with the way that people live their lives. Experience the best that London can offer on your doorstep – benefit from generous London weighting supplements that will help you make the most of it!

Review of this job description

This job description is intended as an outline indicator of general areas of activity and will be amended in the light of the changing needs of the organisation. To be reviewed in conjunction with the post holder on a regular basis.

Confidentiality

The post holder must ensure that personal information for patients, members of staff and all other individuals is accurate, up-to-date, kept secure and confidential at all times in compliance with the General Data Protection Regulation 2018, the Caldicott Principles and the Common Law Duty of Confidentiality. The postholder must follow the record keeping guidelines established by the Trust to ensure compliance with the Freedom of Information Act 2000.

General Data Protection Regulation 2018

All staff who contributes to patients' care records are expected to be familiar with, and adhere to, the Trust's Corporate Records Management and Medical Records Management Policies. Staff should be aware that patients' care records throughout the Trust will be subject to regular audit.

All staff who have access to patients' care records have a responsibility to ensure that these are maintained efficiently and that confidentiality is protected in line with the Trust's Medical Records Management Policy.

All staff have an obligation to ensure that (care) records are maintained efficiently and that confidentiality is protected. Staff are also subject to this obligation both on an implied basis and also on the basis that, on accepting their job description, they agree to maintain both patient/client and staff confidentiality.

In addition, all health professionals are advised to compile records on the assumption that they are accessible to patients in line with the General Data Protection Regulation 2018. In addition, all health professionals are advised to compile records on the assumption that they are accessible to patients in line the General Data Protection Regulation 2018.

Systems and IT skills requirements

All Trust staff needs to have the essential IT skills in order to use the Trust Clinical Information Systems as well as other required IT related applications in their jobs. Initial and on-going IT applications and IT skills training will be provided to underpin this requirement.

Health & safety

All staff must comply with all Trust Health & Safety Policies and Procedures. Staff must be aware of the responsibilities placed on them under the Health and Safety at Work Act (1974), and to ensure that agreed safety procedures are carried out to maintain a safe environment for employees, patients and visitors.

Professional registration

- i) If you are employed in an area of work which requires membership of a professional body in order to practice (e.g. Nursing & Midwifery Council for nurses), it is a condition precedent of your employment to maintain membership of such a professional body. It is also your responsibility to comply with the relevant body's code of practice. Your manager will be able to advise you on which, if any, professional body of which you must be a member.
- ii) You are required to advise the Trust if your professional body in any way limits or changes the terms of your registration.
- iii) Failure to remain registered or to comply with the relevant code of practice may result in temporary downgrading, suspension from duty and/or disciplinary action, which may result in the termination of your employment.
- iv) If you are required to have registration with a particular professional body or to have specific qualifications you must notify your manager on appointment of such fact and provide him or her with documentary evidence of them before your employment commences or, at the latest, on your first day of employment. Furthermore throughout your employment with the Trust, you are required on demand by your manager to provide him or her with documentary evidence of your registration with any particular professional body or in respect of any required qualifications.

Risk management

All Trust employees are accountable, through the terms and conditions of their employment, professional regulations, clinical and information governance and statutory health and safety regulations, and are responsible for reporting incidents, being aware of the risk management strategy and emergency procedures and attendance at training as required.

All staff have a responsibility to manage risk within their sphere of responsibility. It is a statutory duty to take reasonable care of their own safety and the safety of others who may be affected by acts or omissions.

All managers throughout the organisation have a responsibility to ensure that policies and procedures are followed, that staff receives appropriate training that a local risk register is

developed and monitored on a quarterly basis and any changes reported to the Clinical Risk Management Group and Strategic Risk Management Committee.

Strategic Risk Management Committee.

Managers are responsible for implementing and monitoring any identified risk management control measures within their designated area/s and scope of responsibility. In situations where significant risks have been identified and where local control measures are considered to be potentially inadequate, managers are responsible for bringing these risks to the attention of the Clinical Risk Management Group and Strategic Risk Management Committee if resolution has not been satisfactorily achieved.

Infection Control

All Trust staff are responsible for protecting themselves and others against infection risks.

All staff regardless of whether clinical or not are expected to comply with current infection control policies and procedures and to report any problems with regard to this to their managers. All staff undertaking patient care activities must attend infection control training and updates as required by the Trust.

Financial Regulations

All staff are responsible for the security of the property of the Trust, avoiding loss or damage of property, and being economical and efficient in the use of resources. Staff should conform to the requirements of the Standing Orders, Standing Financial Instructions or other financial procedures including the Code of Conduct and Accountability and the Fraud and Corruption Policy.

Safeguarding

All staff must be familiar with and adhere to Trust adult and child protection procedures and guideline.

PERSON SPECIFICATION

Post: Staff Nurse (NICU)
Grade: Band 5
Directorate: Children's and Young People

REQUIREMENTS	ESSENTIAL	DESIRABLE
EDUCATION AND QUALIFICATIONS	<ul style="list-style-type: none"> • RN Child/RSCN/RM/RGN 	<ul style="list-style-type: none"> • Degree/Diploma • Mentor Course (formally ENB 998 / 997) or equivalent • Intravenous Certificate • Neonatal Intensive Care Course (formally ENB 405) or equivalent
EXPERIENCE AND KNOWLEDGE	<ul style="list-style-type: none"> • Management of a group of patients • Ability to work with / facilitating students and junior staff 	<ul style="list-style-type: none"> • Neonatal nursing experience.
SKILLS AND ABILITIES	<ul style="list-style-type: none"> • Analytical skills • Good written and verbal communication skills • Effective inter-personal skills and ability to work co-operatively with other members of staff • The ability to problem solve, manage and prioritise workload • Aware of psychological, social and emotional needs of the family • Interest to develop knowledge of the clinical speciality and own practice. 	<ul style="list-style-type: none"> • Assertive • Knowledge of working with staff and patients of various different background/culture
PERSONAL QUALITIES	<ul style="list-style-type: none"> • Polite and pleasant manner • Enthusiastic/motivated • Flexible and adaptable • Team spirited • Able to cope with stress • Sense of humour • Calm in pressurised and stressful situations • Computer skills 	<ul style="list-style-type: none"> • Leadership skills
OTHER REQUIREMENTS	<ul style="list-style-type: none"> • Able to work rotational shifts 	

Produced by: Jenni Jagodzinski, Matron for Neonatal Services
Date: September 2013