

- Good sound general education
- Experience & Knowledge of Phlebotomy is role requirement
- Understand the principles of patient confidentiality
- Previous healthcare experience of two years phlebotomy is required
- A knowledge of the importance and relevance of phlebotomy in the deliverance of patient care Skills & Ability
- Good interpersonal skills and able to communicate with patients and healthcare professionals
- Basic IT skills
- Competent, professional and polite manner
- Ability to work systematically and under pressure in a busy environment
- Ability to work with attention to detail
- Degree of manual dexterity required
- Good organisational skills
- Able to convey a calm, caring and sensitive attitude to patients and their carers
- Ability to work individually or effectively as part of a team
- Ability to follow set procedures and protocols meticulously
- Ability to concentrate for long periods
- Ability to cope with routine task
- Able to use initiative and act with minimal supervision in accordance with protocols
- Willingness to work flexibly to maintain phlebotomy service
- Ability to drive with access to a car, this is essential