

Care Support Worker

	ESSENTIAL	DESIRABLE	MEASURED BY
<u>ATTAINMENTS/ MENTAL EFFORT</u>			
Qualifications	Proven ability to understand and comply with detailed procedures.		Application Form/Interview/References
	NVQ Level II in Care/ Equivalent or willing to undertake.		
Work Skills	Basic computer skills in order to access Trust policies.	Keyboard skills	
Learning Ability	Proven ability to take on board new ideas, skills and knowledge.		Application Form/Interview/References
	Maintain confidentiality.		
Communication Skills	Communication and effective listening skills.		Application Form/Interview/References
	Proven interpersonal skills		
Flexibility	Demonstrate ability to work on a rota, including nights and weekends and to provide reasonable flexibility in terms of hours worked. Willing to adapt to the changing needs of the service.		Interview
<u>EMOTIONAL EFFORT</u>			
People Skills	Proven ability to work in a team and be supportive of team members.		Interview Skills
	Sensitive and flexible to the needs of the general public and their changing needs.		