

## PERSON SPECIFICATION

### POST TITLE:

Factors	Essential	Desirable
<b>Attitude, Behaviour and Values</b>	<ul style="list-style-type: none"> <li>Always puts patients first</li> <li>Customer service focus</li> <li>Willing and able to take personal responsibility</li> <li>Demonstrates passion for excellence</li> <li>Seeks out and takes opportunities for improving the service offered</li> <li>Takes pride in their work and their team</li> <li>Flexible in their attitudes and behaviours to support team working and delivery of objectives</li> <li>Respects, values and cares for others</li> <li>Supports learning and development of self and others</li> <li>Supports and promotes equality and diversity</li> </ul>	
<b>Qualifications and Further Training</b>	<ul style="list-style-type: none"> <li>Educated to GCSE standard or NVQ level 3 or equivalent</li> </ul>	<p>E-learning in decontamination of flexible endoscopes</p> <p>Sterile Services Technician training</p>
<b>Experience</b>	<p>Experience of working in a role that has specific processes and procedures.</p> <p>Able to use fine tools for equipment assembly.</p> <p>Experience of working as part of a team.</p> <p>Some experience of maintaining job specific equipment.</p>	<p>Knowledge of government legislation.</p> <p>Broad knowledge of equipment cleaning, decontamination and sterilization procedures.</p> <p>A working knowledge of machine testing, validation and operation.</p>
<b>Knowledge</b>	<p>NHS Constitution</p> <p>Trust vision, values and strategic objectives</p> <p>Understanding of consequences that may arise due to equipment or devices failure.</p> <p>Understanding of infection control. Understanding of health and safety work act.</p>	<p>A good level of understanding concerning the clinical use of the equipment undergoing decontamination</p>
<b>Skills</b>	<p>Must be able to demonstrate, in relation to patients, visitors, colleagues and other individuals connected with the Trust and NHS:</p>	<p>To comply with all requirements of legislation, quality systems and international standards</p>

	<ul style="list-style-type: none"> <li>• You have knowledge &amp; awareness of diversity and human rights as appropriate to your role</li> <li>• You are able to communicate effectively to ensure high standards of care, treatment, service or support as appropriate to your role,</li> <li>• Able to prioritise own work under conditions of urgency/demanding situations.</li> <li>• Attention to detail for packing and checking.</li> <li>• Able to use computers in order to maintain traceability of all reusable</li> <li>• Able to provide a customer focussed service</li> </ul>	
<b>Other requirements</b>	<ul style="list-style-type: none"> <li>• Able to demonstrate that you are honest, reliable and trustworthy</li> <li>• Treat patients, visitors, colleagues with respect</li> <li>• Ability to travel between Trust sites</li> <li>• Ability to be flexible to meet the needs of the team, the service and the Trust</li> <li>• Clear written and spoken English</li> <li>• Able to communicate information routinely across professional boundaries at all levels including senior clinicians and management.</li> <li>• Ability to represent the department in a professional manner</li> <li>• Willingness to work in unpleasant working conditions including exposure to bodily fluids</li> <li>• Ability to work all shifts including weekends</li> </ul>	