

# PERSON SPECIFICATION

**OUR VISION: 'TO BE THE LEADING HEALTH AND WELLBEING SERVICE IN  
THE PROVISION OF MENTAL HEALTH AND COMMUNITY CARE'**

**JOB TITLE: FM Assistant – All Soft Services (Domestic, Rapid Response (CAT), Catering, Laundry,**

**DEPARTMENT: Estates and Facilities - Thurrock Community Hospital**

Criteria for Selection	Essential	Desirable	Measurement Application Form - <b>AF</b> Interview - <b>IN</b> Assessment – <b>AS</b>
<b>Education/Qualifications/Knowledge</b>			<b>AF/IN/AS</b>
An understanding of cleanliness and good hygiene practices	X	X	
Basic understanding of infection control			
Basic Food Hygiene Certificate (where necessary)	X		
Understanding of the responsibilities relating to Health and Safety at Work and COSHH (where necessary)	X		
Basic knowledge of NHS Organization		X	
Knowledge of manual handling		X	
Basic knowledge of the process of laundering clothes (where necessary)	X		
<b>Skills/Experience</b>			<b>AF/IN/AS</b>
To be able to read, write and converse in English	X		
Able to read, understand and follow written and verbal instructions	X		
Flexible working approach	X		
Ability to prioritise work of self and others		X	
Ability to work alone and with other team members as part of a team	X		

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Similar previous experience		X	
Basic use of computer packages – word, excel and outlook		X	
Confident to work in areas with mental health clients	X		
Able to use small and large pieces of catering equipment such as regen trollies, dishwashers		X	
Understand how food should be presented		X	
Able to undertake general portering duties	X		
<b>Personal Qualities</b>			<b>AF/IN/AS</b>
Performance focused – to operate within agreed performance standards		X	
A good understanding of customer service, i.e. caring, kind, able to be flexible, a good sense of humor, able to hold a conversation with others	X		
Possess excellent personal hygiene standards	X		
Ability to work in an environment which may get hot on occasions	X		
Able to occasionally work in unpleasant conditions ie cleaning toilets after they have been blocked	X		
<b>Additional Qualities</b>		X	<b>AF/IN/AS</b>
Driving License			