

Information for recruitment – Apprenticeship in Ambulance Support Worker

This apprenticeship is a level 3 qualification and is a requirement to complete as part of the ASWs first 13 months in employment (up to 18 months can be given for extenuating circumstances). It starts from the clinical training course, where an apprenticeship introduction will take place. Evidence is gathered throughout the clinical training course that will contribute to your level 3 e-portfolio.

The apprenticeship is made up of components to meet the framework standards, these are:

- **Level 3 Certificate in Ambulance Patient Care: Urgent Care Services (CAPCUCS)**
- **Completing the driving course** (level 3 Certificate in Emergency Response Ambulance Driving)
- **English and maths qualifications** (Functional Skill Level 2 or equivalent)
- **Care Certificate** – this is 15 standards set out by the government for all individuals working in a healthcare environment. The Care Certificate is mapped into the CAPCUCS qualification

Once you become operational you will complete further evidence in your own time for **Knowledge Tasks**, these are questions and answers to cover the knowledge criteria. When on shift you will be required to complete **Logbooks**, this entails gaining signatures and comments to show competence from qualified colleagues when out in operations following the initial training at the Academy.

Once you have completed the e-portfolio to 100% you will be invited to undertake the End Point Assessment, this ensures the learning, skills and behaviours you have gained throughout your apprenticeship meet the required standard. This is undertaken by an independent assessor external to the Trust.

You can find more information on the apprenticeship standards by visiting the Institute for Apprenticeships and Technical Standards by following this link:

[Ambulance support worker \(emergency, urgent and non-urgent\) / Institute for Apprenticeships and Technical Education](#)

The Yorkshire Ambulance Service website also contain information about the apprenticeship and has some of our own Apprentice stories, which give insight into how the apprenticeship aids development and confidence once operational, and it details the internal progression route to becoming a Paramedic. Have a look at the following link:

[Clinical Apprenticeships | Yorkshire Ambulance Service \(yas.nhs.uk\)](#)

As with all adult learning, there is a requirement that responsibility to complete is placed upon the ASW learner. Time must be planned accordingly to achieve in a timely manner. Planning a day every fortnight into your personal diary to undertake knowledge tasks would ensure timely completion of all the knowledge work in time.

There are five abstraction days that are planned into the rota, where the ASW will come back into the Academy, these are split between gaining further evidence, completion of knowledge tasks and undertaking your end point assessment. At each abstraction day you will receive a supportive progress review, where you can discuss any support needs you have with the apprenticeship or any issues out in operations.

Throughout the whole apprenticeship, you will be supported by your named assessor, the Academy Faculty and the Operational Team Leader.

Should you have any further questions that relate specifically to the ASW apprenticeship, please contact our Apprenticeship Team on:

yas.apprenticeships@nhs.net